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EXCEPTION POLICIES: 01 JULY 2026

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EXCEPTION POLICY

LGA High Heat - Bulletin 1

TRAVEL EXCEPTION POLICY ADVISORY

LGA High Heat - Bulletin 1

ISSUED: July 1, 2026, 2:25PM ET

Due to hot weather compounding with operational constraints at LaGuardia, travel to, from, or through the destinations listed below may be affected.

For Tickets Issued On or Before:	<ul style="list-style-type: none"> July 1, 2026
Impacted Travel Dates:	<ul style="list-style-type: none"> July 1 - 4, 2026
For Travel to/from/through:	<ul style="list-style-type: none"> New York-La Guardia, NY (LGA)
Waiver Codes and PNR Documentation* <ul style="list-style-type: none"> Cabin to Cabin Waiver Code: L9K2T Change Fee/Basic Economy Cancellation Charge Waiver Code: D6J9H <p>Used to waive change fee or Basic Economy cancellation charge, if applicable</p> <ul style="list-style-type: none"> PNR must be documented with OSI: CHANGES PER LG HH 01JUL26 Ticket Endorsement (TKI-E): PER LG HH 01JUL26 <p>Waiver Code Placement:</p> <ol style="list-style-type: none"> Place in the ticket designator field if no other ticket designator is being used If another ticket designator is being used, place in the tour code field If the tour code box is already in use, place in the first position of the endorsement box 	
New Travel Originates On or Before:	<ul style="list-style-type: none"> July 07, 2026
New Ticket Must be Rebooked and Reissued On or Before:	<ul style="list-style-type: none"> July 07, 2026
For Travel on:	<ul style="list-style-type: none"> Delta Mainline Delta Connection DL marketed/ AFKL operated AFKL marketed/ DL operated
Ticket Stock:	<ul style="list-style-type: none"> DL006
Refunds and PNR Documentation*	

If a customer's flight is cancelled by Delta due to this event, and no other alternate flights are acceptable, travel agents may refund totally unused non-refundable ticket(s) through normal ARC/BSP processing.

PNR must be documented with the following OSI: **DL REFUNDED PER LG HH 01JUL26**

Note: the OSI message must be added before the itinerary is canceled.

Utilize the [Travel Agent Travel Exception Policy Online Refund](#) form to submit a qualifying refund request if:

- A ticket has already been reissued by Delta or the ticket is partially used; or
- Customer contacts Travel Agent directly to initiate the refund

Partner Information

Travel Exception Policies may vary between carriers due to local operational circumstances and limitations. Each of our partners have travel agent resource websites to access the most up to date information and news. Use the links below to access each website:

- [Air France](#)
- [KLM](#)
- [Aeromexico](#)
- [Korean Air](#)
- [Virgin Atlantic](#)

*Additional Details

Review the [Travel Exception Policy – Travel Agent Guidelines](#) in the Policy Library for additional details or contact Global Sales Support or [Delta Reservations](#) for assistance.

DELTA'S TRAVEL EXCEPTION POLICY MAY CHANGE AT ANY TIME WITHOUT ADVANCE NOTICE.